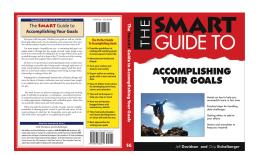
Pre-Program Questionnaire

Name:		Company:	Title:				
Ad	ddress:						
City:		State:	Zip/Postal Code:				
Ph	none #:	Em	nail Address:				
	I. The Progra	am					
he fill	ere. To maximize the im	npact of my messag	ase add the logo for the event and/or the company ge and to create a clear call to action, I use a simple advance for you to duplicate for everyone. Typically				
b.	What kind of meeting will this be? Do you have a Twitter # for the event?						
C.	c. What is the name and title of the person introducing me?						
d. Exact times of my presentation:							
	e. What events take place immediately before and after my presentation?						
λ λ							
f.	• What is my role in the program – opening/closing?						
g.	g. Are there specific issues I should be sure to address?be sure to avoid?						
h.	Why did you select me as your speaker?						
i.	What is the appro-	priate dress for me	? (Suit and tie, sport coat/slacks, business casual)				

j. Attendees would love to take a valuable gift home from your event. Make the investment in a resource they can use forever. You can purchase my book **The Smart Guide to Accomplishing Your Goals**

Volume Pricing



<u>Copies</u>	<u>Price</u>	
< 25	\$20.00	
25 - 75	\$18.95	
75 - 200	\$17.95	
200 +	\$16.95	

k. BONUS - I'm going to create a terrific, customized event for your team, it's a shame that they will only hear it once". My suggestion is to record it so you have it to share. I say this because I had so many clients over the years say, "Why didn't we record that!"

II. Logistical Information

- a. Air Transportation:
- What is the nearest airport to the meeting site:
- Distance in time to the meeting site:
- **b.** For **transportation** from the airport to the meeting site, would you prefer:

\triangleright	To have me take a Lyft/cab?	To set up a car to m	To set up a car to meet me?		
C.	If I have any problems/emerge	ncies on my way to the progra	am, whom should I contact?		
>	Name	Cell #			
d.	Exactly where is the meeting?	•			
>	Hotel/Conference center				
>	Address				
>	City Sta	te	Zip		
\triangleright	Telephone				
>	Meeting room name/number				
>	If the event is not at a hotel, v	where am I staying?			
	Number of males: Females:				
\triangleright	Age range: to				
\triangleright	Are spouses invited?				
b.	b. What are the primary job titles of those in the audience?				
C.	Please describe what these peop	ole really do on a daily basis.			
d.	d. What is your competitive advantage? Why do people do business with you?				

- **e.** Describe the current **attitude and spirit** of:
- A typical member of your group:
- Your organization/association:
- Your industry:
- **f.** What are the **subtle errors** that tend to be made in executing their job each day? Please be specific.
- **g.** What are the simple **daily disciplines** that the best performers practice? Be specific.
- **h.** What do you want the attendees **to believe** after the meeting is over? What will make them believe that?
- **i.** I want to talk about examples of doing things in a "good way" and a "great way." The idea is customers/teammates will remember much more **how** you did something versus **what** you did. Please give me some examples of common tasks in executing your job. What is the good way to do it and what is the great way to do it? Examples good customer experience vs. a GREAT one, good way to tell your company story and a GREAT WAY.

IV. General Background Information

- **a.** What **industry** is your company/association a part of? If diverse mix, what primary industries?
- **b.** Are there any **buzz words**, **jargon or common acronyms** I should be familiar with?
- d. What are the biggest challenges you are dealing with currently? Please be specific.
- **e.** Who is the **typical customer** your people work with the most?
- f. What must your people **"own"** to be successful?

Reminder: **IF we discussed adding the** Board Break Experience, you are responsible to order the BOARDS. We need ONE board for each person plus a few

extra. Order the boards from <u>BreakingBoards.com</u> - good idea to have a nice quality **rubber stamp** made with the Company logo/event theme to put on the boards. Virtually everyone will keep and display their board in the future.

Please order at least 25 days out! Order the 3/4-INCH THICK, 12" x 7" size. Here is the link.

Also please <u>purchase Safety Glasses like these</u> from Home Depot or a similar source. **ONE PAIR** for each 15 people. They are for the volunteers who will help with holding the boards.

Please get me copies of your **product/service information** and any internal/external electronic **newsletters/magazines/videos** that might help me get to know the audience better.

Also please give me the <u>name</u>, <u>short bio</u>, <u>email address and phone number</u> of three key people I can contact - ideally people who represent the largest portion of the audience.

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